

# **Process Evaluation Checklist**

Use this checklist to identify and evaluate improvement opportunities within your core business processes.

#### Map Out Key Processes

- Identify your 3-5 core business processes
- Map out each process step-by-step

# Pinpoint Problems & Delays

- Do errors frequently occur?Where?
- Are there lags in completion times?
- What causes workflow interruption?

# Create Improvement Plan

- Which problems are highimpact priorities?
- What solutions will have maximum effect?
- Set goals & timeline for enhancements

### Evaluate Process Efficiency

- Note decision points and bottlenecks
- Highlight redundant or manual tasks
- Calculate costs of current inefficiencies

# Identify Technology Needs

- Can automation streamline any steps?
- Are software tools needed to enhance workflow?
- Can checklists, trackers or templates help?

# Continuously Optimise

- Gather user feedback on changes
  Monitor for continued hiccups
- Streamline further as processes
- scale

Use this list as a starter guide to methodically improve and standarise the processes that drive business results.